

# Harris PUG 2008 Conference Evaluation

Date: Monday - Wednesday April 14 - 16

Carlsbad, California

Please indicate by checkmark which of the following applies to each question.

PLEASE CIRCLE HARRIS SOFTWARE CURRENTLY USING: **PUBS** **NORTHSTAR**

SA - Strongly Agree    A - Agree    N - Neutral    D - Disagree    SD - Strongly Disagree    N/A

Monday, April 14, 2008

SA	A	N	D	SD	N/A
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## Joint Session

18 total

1.	The Joint Session provided valuable information.	6	9	1				16
2.	The Vendor participation was beneficial.	6	11	1				18

## Harris Product Demos "What's New"

1.	The "What's New" for 6.3 was beneficial.	11	5				2	18
2.	The Demo of Embedded Report Writer was very helpful.	11	6	1				18

## Open Forum - Exchange of Expertise

1.	I learned valuable information regarding mCARE, eCARE, eDOCS and EIS	4	11	2				18
2.	The Open Forum - Exchange of Expertise was very helpful.	3	8	3			2	16

## General Workshop Questions

1.	The training session facilitators had the ability to make concepts understood.	9	7	1				17
2.	The training session facilitators were patient and helpful	11	7					18
3.	I learned valuable information from this conference	9	9					18
4.	I learned skills/information that will directly benefit me in my job	7	11					18

## Comments: (What would you suggest we can do to improve today's sessions?)

- 1 Add what utilities (elec, gas, water, etc) each company provides on the attendee list
- 2 I felt it was very nice Kudos!
- 3 Have 6.3 on the pc when showing us what's new in 6.3  
More time for exchange of expertise
- 4 Facilitators should define their acronyms when using so many for those of us who are unfamiliar with the term.
- 5 More sun LOL
- 6 Limit to 5 hrs per day



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- 3 to talk to vendors face to face; what's the point about talking about modifications when they won't be available to us?
  - 4 Have a microphone for low voices; Mario's presentations was the best of the whole user group!! Eventhough there was only small group, it would be helpful for people in the audience to speak the the micrphone when asking questions during open fi sometimes there were too many converstaions going on; in fact, maybe they should be an open chat session where people congregate in smaller groups to discuss issues and problem solving.



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Wednesday, April 16, 2008

SA	A	N	D	SD	N/A
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## Joint Session

1.	The Joint Session provided valuable information.	5	7					12
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## Financial Workshops

1.	The Data Management was valuable information.	6	6				2	14
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2.	The Best Practices "Customer Service"	3	5				1	9
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## PUBS Workshops

1.	The Exchange of Expertise was the most valuable and useful information.	6	4	2				12
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## General Workshop Questions

1.	The training session facilitators had the ability to make concepts understood.	7	7					14
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2.	The training session facilitators were patient and helpful	9	6					15
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3.	I learned valuable information from this conference	7	8					
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4.	I learned skills/information that will directly benefit me in my job	6	7					13
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Comments: (What would you suggest we can do to improve today's sessions?)

- 1 I think we should look into shorter days but three full days 8:30 or 9:00 to 3:00? Great info good job; I think on the first day even
- 2 introduce themselves; name tags are great but are introduction is much nicer; thank you for a nice conference; great conferen
- 3 as usual; don't know how you'd do it but try to keep the number of conversations going on at the same time to a minimum; har
- 4 speaker.

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