

Harris PUG 2007 Conference
Wednesday, April 25, 2007
 Evaluation

Strongly Agree Agree Neutral Disagree Strongly Disagree

Financial Workshops

| | | | | | |
|--|---|--|--|--|---|
| 1. The Crystal Report Writing Session was beneficial | | | | | 1 |
| 2. The Exchange of Expertise was very helpful | 3 | | | | |

PUBS Workshops

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|---|----|----|---|--|--|
| 1. I will be able to use the information learned Meter Reading Setup session. | 9 | 15 | 3 | | |
| 2. The Harris Short Cuts & Navigation Tips sessions was very helpful | 13 | 13 | 1 | | |
| 3. The Exchange of Expertise was very helpful | 19 | 8 | 2 | | |
| 4. The session on Tips & Tricks for Billing Accuracy will be beneficial. | 11 | 11 | 3 | | |
| 3. The session on Deposits was very helpful | 6 | 11 | 4 | | |

General Workshop Questions

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|---|----|----|--|--|--|
| 1. The training session facilitators had the ability to make concepts understood. | 15 | 11 | | | |
| 2. The training session facilitators were patient and helpful | 19 | 7 | | | |
| 3. I learned valuable information from this conference | 15 | 12 | | | |
| 4. I learned skills/information that will directly benefit me in my job | 16 | 11 | | | |

Comments: (What would you suggest we can do to improve today's sessions?)

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- 1 Great job Sandy & crew
 - 2 Thanks again
 - 3 Great job!!!
 - 4 Shorten up some time frames - dragged on in places
 - 5 It dragged in some areas, maybe not have that much time assigned depending upon the area of interest
 - 6 Split the sessions up (5.2.19 separate) so questions you may have are specific to our version and more can be learned from the classes.
 - 7 More chocoate (See's) Address FAQ's by Harris rep, stay for exchange of expertise
 - 8 Expertise was a great addition. (Highlighted Exchange of Expertise, Learned valuable info., & will benefit)
 - 9 Theresa is fantastic
 - 10 Everybody did a great job!!
 - 11 Sandy & staff - you did a wonderful job organizing this event. Thanks!
 - 12 No 3rd day necessary for Select users